

January 3, 2021



Dear Families, Loved Ones and Team Members of Regency at Augusta,

We received confirmation on 01/01/21, that one of our team members had tested positive for COVID-19, she was not working at the time of confirmation. We feel confident that with proper PPE and social distancing that no other team members have potentially been exposed.

The team member who tested positive has symptoms and is at home being cared for and will not return to work until it is appropriate based upon guidance set forth from the Virginia Department of Health (VDH) and the CDC. Those residents that our team member may have had contact with have all been tested and those family members have been contacted. All residents tested have been negative and will continued to be watched for symptoms.

We are working closely with our local health department and are adhering to all CDC and VDH protocols.

Here is what we are doing to keep our team and residents safe and healthy:

- \*Social distancing is being practiced
- \*Providing mask for residents while outside of rooms
- \*Multiple daily temperature and pulse oximetry checks for all residents
- \*Frequent disinfecting of our community
- \*Staff are completing a screening questionnaire and having temperatures checked daily upon entering the community
- \*Strict adherence to CDC hand washing and hand sanitizer guidelines

At this time all current visitation policies and restrictions will remain in place until the VDH and the local health department lift restrictions We are continually adjusting policies and practices as set by state and federal officials.

Please reach out to me if you have any questions. On behalf of the team here at Regency, we appreciate all your support during this time.

Best regards,

Vickie Conner  
Executive Director