

February 8, 2021



Dear Families, Loved Ones and Team Members of Regency at Augusta,

We received confirmation on today that the beautician who services our community and works for our salon partner, PS Salon, tested positive for COVID-19. The beautician started experiencing symptoms on Thursday February 4, 2021 and last provided service to several of our residents on Wednesday February 3, 2021. While those services were performed, all guidelines set forth by the CDC and our local health department were being followed.

All families of those residents affected have been notified and those residents will be quarantined for 14 days per the recommendation of our local health department. The team at Regency will continue to monitor all staff and residents during this time and will begin immediate testing should anyone become symptomatic of COVID-19 symptoms.

We are working closely with our local health department and are continuing to adhere to all CDC and VDH protocols.

Here is what we will continue to do to keep our team and residents safe and healthy:

- Social distancing is being practiced
- All residents will have in-room dining
- Multiple daily temperature and pulse oximetry checks for all residents
- Frequent disinfecting of our community
- Staff are completing a screening questionnaire and having temperatures checked daily upon entering the community
- Strict adherence to CDC hand washing and hand sanitizer guidelines
- All team members will wear proper PPE while offering care to our residents
- Masks will be provided for residents to wear during care provided by staff

The current visitation restrictions will remain in place in our community at this time, and until the VDH and the local health department lift restrictions. We are continually adjusting policies and practices as set by state and federal officials.

Please reach out to me if you have any questions. On behalf of the team here at Regency, we appreciate all your support during this time.

Best regards,

Vickie Conner, Executive Director