

March 31, 2021



Dear Families, Loved Ones and Team Members of Regency at Augusta,

Regency at Augusta is pleased to share that we have completed three rounds of COVID-19 Antigen Vaccine Clinics, with our pharmacy partner CVS making our community greater than 70% vaccinated. We are looking forward to reopening under the guidance of the CDC and our local health department. The following are phases of reopening to family members:

There are only two phases, Red and Green. Red Phase will be for communities that have had one or more active cases of COVID-19 in the past 14 days and Green Phase will be for all communities that have not had one or more active cases of COVID-19 in the past 14 days. Unlike previously, during an outbreak and or quarantine, the Red Phase will still allow residents that have been fully vaccinated to participate in communal dining, programming, and outings, as long as state or local requirements do not require otherwise.

In the Green Phase, residents will be allowed to have scheduled visitation in their apartment with no more than two visitors at any one time for one hour. Screening upon entry, social distancing and wearing of masks is still required at all times while in the community. Communal dining and activities will continue with social distancing. Obviously, the information regarding the vaccine and its impact is still changing regularly and we do anticipate this plan continuing to adapt over time.

We are excited to be opening our community in the Green Phase. This will allow much needed family time and bonding that has been missed over this past year. This will take place starting Monday April 5, 2021. The community will allow only a certain number of visitors at one time into the community therefore a 24 hour notice for all visitation appointment will be necessary. Visitation will be daily from 8am to 8pm. We welcome family and friends to visit with their loved ones but will still need to ensure the following guidelines be followed for those apartment visits.

- Visitors will enter through the main entrance and be COVID-19 screened by the kiosk at the concierge desk.
- Visitors are reminded to sanitize/wash hands before and after each visit.
- Visitors will go directly to the resident room and not wander hallways during the visits.
- Visitors will not be allowed to participate in activities or dining at this time.
- Visitors must always wear masks even while with family in the apartments.

Again, we are excited about these changes, but we will not let our guard down from keeping our residents and team members safe and healthy. We will continue to practice social distancing, wearing of masks with team members and residents, and daily COVID-19 screenings of residents and our team.

Please reach out to me if you have any questions. On behalf of the team here at Regency, we appreciate all your support during this time.

Best regards,

Vickie Conner
Executive Director